

## **Privacy Policy**

### **Laughlin Insurance, Inc.**

Laughlin Insurance, Inc. respects your privacy and is committed to protecting the personal information you provide when you request quotes, enroll in coverage, or otherwise interact with our agency. This Privacy Policy explains how we collect, use, disclose, and safeguard your information.

### **Information We Collect**

In the course of providing insurance products and services, we may collect personal information such as:

- Name, address, phone number, and email
- Date of birth and Social Security number (when required for underwriting or enrollment)
- Household and demographic information
- Employment and income information
- Insurance coverage history and preferences
- Health information when necessary for insurance applications
- Communications you send to our agency

We collect only the information reasonably necessary to provide requested insurance services.

### **How We Use Your Information**

We use your information to:

- Provide insurance quotes and plan comparisons
- Submit applications for coverage
- Service, maintain, and renew insurance policies
- Communicate with you about your coverage
- Comply with legal and regulatory requirements
- Improve our products and customer experience

We do **not** sell your personal information.

### **How Information Is Shared**

We may share your information, as permitted by law, with:

- Insurance carriers and underwriting companies
- Licensed agents or agency staff assisting with your coverage
- Third-party service providers that support our business operations (such as secure enrollment platforms, CRM systems, or quoting tools)
- Government or regulatory agencies when required by law

Information is shared only as necessary to provide insurance services or comply with legal obligations.

### **How We Protect Your Information**

Laughlin Insurance maintains administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, or misuse. Access to consumer information is limited to authorized personnel and secure systems necessary to perform agency services.

### **Your Choices and Rights**

You may:

- Request access to your personal information maintained by our agency
- Request correction of inaccurate information
- Request that we limit certain communications
- Withdraw authorization for us to assist with your coverage

Please note that some requests may limit our ability to provide services.

### **Data Retention**

We retain personal information only as long as necessary to:

- Provide and service insurance coverage
- Meet contractual obligations
- Comply with legal, regulatory, and recordkeeping requirements

### **Third-Party Websites**

Our website may contain links to third-party websites. Laughlin Insurance is not responsible for the privacy practices or content of those external sites.

### **Updates to This Policy**

We may update this Privacy Policy periodically to reflect changes in business practices or legal requirements. The most current version will be maintained by our agency.

### **Contact Us**

If you have questions about this Privacy Policy or how your information is handled, please contact:

### **Laughlin Insurance, Inc.**

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Portland, OR 97220

 (503) 282-0827

 rachel@laughlinagency.com

**Effective Date:** February 17, 2026