

[Date]

[Subscriber Name]
[Address line 1]
[Address line 2]
[City][State][ZIP]

Important: Your health coverage will not be available in 2027.

Dear Valued Member,

Thank you for choosing Providence Health Plan for your health care needs. We're writing to let you know about an important change to your health coverage. Please read this letter carefully and review your options.

Why am I getting this letter?

- Providence Health Plan has made the decision to stop offering health insurance plans in 2027.
- Because of this, your current health plan will end on **December 31, 2026**.
- After this date, Providence Health Plan will not offer any plans, and your coverage will not continue.

Please note: Your current benefits and access to care will stay the same through December 31, 2026.

What this means for you:

- You will need to choose a new plan for you and any dependents to have health insurance coverage for 2027.
- If you do not choose a new plan during Open Enrollment, **you may not have health coverage starting January 1, 2027**.
- If you purchased your current coverage through **Healthcare.gov**, your health insurance may be automatically renewed with another carrier by **OregonHealthCare.gov**. Please see contact information below.

What you need to do:

Review your options and choose a new plan during the annual Open Enrollment period, November 1, 2026 – December 31, 2026.

You have several ways to get new coverage, including:

- **Shopping for plans** through the Health Insurance Marketplace® at **OregonHealthCare.gov**, where you may compare plans and see if you qualify for financial help.
- **Exploring plans offered directly by other insurance carriers.**
- **Checking with your employer** (or a family member's employer) to see if coverage is available.
- **Working with an agent or broker** who can help you choose a plan.

Questions?

We're here to support you during this transition.

- Visit **OregonHealthCare.gov**, email **info.marketplace@odhsoha.oregon.gov** or call **855-268-3767** to learn about your options and see if you can save money.
- Get help from an agent or broker you trust.
- Call Providence Health Plan Customer Service at **503-574-7500** or **800-878-4445** (TTY: 711), Monday through Friday, 8 a.m. to 5 p.m. (Pacific Time).
- Call **503-574-7500** or **800-878-4445** (TTY: 711) if you need this information in another forms (large print, Braille, or audio) at no cost.

Would you like help in another language?

Please see the attached document.

Sincerely,

Providence Health Plan